



# Statement of Impartiality

## Version History

Version Number	Date	Description of Changes	Author	Reviewer	Approver
1	5-July-2013	First Release	Reddy GN	Prasad D	Satish Kumar Tumu
2	10-Dec-2013	Second Release with minor updates on storage	Reddy GN	Prasad D	Satish Kumar Tumu
3	24-July-2017	Updated based on I7021:2015	Reddy GN	Prasad D	Satish Kumar Tumu
4	13-Feb-2018	Updated Statement of Impartiality	Reddy GN	Prasad D	Satish Kumar Tumu

**Concept QA Labs understands the importance of impartiality, manage conflict of interest and ensure objectivity of management system certification activities.**

**Concept QA Labs provides its services in an open, independent and impartial manner to all clients and potential clients. All clients are treated in the same manner and are expected to achieve the same level of performance, both for their organization and their services in order to obtain and maintain certification. Concept QA Labs takes its certification decisions solely on the basis of objective evidence and in an objective manner, and any potential or actual conflicts of interest are assessed and managed.**

**Anyone who uses a certified client of Concept QA Labs may rely on this impartiality and objectivity in their own procurement decisions.**

**Concept QA Labs provides and independent oversight of its certification activities through Concept QA Labs Governing Board, which consists of representatives from a number of organizations with an interest in Concept QA Labs activities. It approves certification schemes, reviews certification operations (including complaints) and deals with other related matters**

Signature: 

Name: TUMU SATISH KUMAR

Title: CEO

Date: 13<sup>th</sup> February 2018